

My Den

BEACHFRONT B&B AND SELF-CATERING

P O BOX 25604, PORT SHEPSTONE 4240
3 B NORTH ROAD, OSLO BEACH

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CANCELLATION & CONFIRMATION POLICY

1. No show- 100% will be levied/charged for guaranteed bookings which do not arrive, including cancellations on the day of arrival.
2. Confirmation of booking is usually only accepted once payment is made.
3. To confirm the booking, we request a non-refundable deposit of 50% of the total bill, with balance payable 14 days before arrival.
4. We should be advised in advance of late arrivals (after 18h00) and mobile numbers must be provided.
5. Minimum stay over the festive season is 7 nights.
6. Please note unless prior arrangements have been made check-in is from 14h00-18h00 and check-out by 10h00.
7. No single occupancy of family suites is allowed.
8. No children under 4 years are accommodated.
9. No visitors allowed.